

# Building Better Futures

buildingbetterfutures@pmisydney.org

## DO YOU WANT TO:

- Learn new skills?
- Meet new people?
- Give back to your profession and the community?

**VOLUNTEER TO BE PART OF BUILDING BETTER FUTURES IN 2013!**

Interested?

Come along to a Volunteer Information Session for Building Better Futures and speak with current volunteers in each Program / Group

**When: Tuesday 16 October 2012**

**Where: City of Sydney RSL Club, 565-567 George Street Sydney NSW 2000**

**Time: 6pm**

## PMI Community Coaching Program

### Recruiting volunteers for 2013!

**Are you willing to donate your spare time and expertise to help Not for Profit organisations upskill in project management?**

Volunteers must have a minimum of 5 years hands on experience managing projects and be able to volunteer for a period of 3 months.

We are also seeking a Program Lead to take the team forward into 2013.

Interested? Please email your resume / contact details to [ccp@pmisydney.org](mailto:ccp@pmisydney.org) or attend the BBF Volunteer Information night to find out more

### Spotlight on a Volunteer

*Tony Briggs joined the Community Coaching Program (CCP) in January 2012 and is currently working with Good Beginnings providing 1:1 coaching support. We asked Tony a few questions about why he volunteers for the program.*



**Tony, tell us a little bit about yourself?** I have been working as a manager in the IT space for the past 10+ years, moving into project management about 3-4yrs ago at the Commonwealth Bank of Australia. I'm married and have two boys aged 10 & 11. I also coach my youngest boys' soccer team.

**How did you hear about the program and what made you want to volunteer?** Since joining PMI and gaining my PMP I have wanted to find out where I could really add value and still learn more. Searching through the Sydney Chapter website there are many things you can get involved in and volunteer for. I felt BBF was the area that interested me the most and I liked the approach of the Community Coaching Program.

**What do you most enjoy about being a part of the Community Coaching Program?** I'm working with the Not-for-Profit organisation 'Good Beginnings', mentoring and coaching a few of their project managers a couple of hours each week. This engagement has been fantastic for me because it ticked my number one box of "adding value". The team at Good Beginnings has recently asked me to prepare a presentation for their Annual General Meeting attended by all their employees, so the coaching is not only benefiting the project managers that I work with weekly but we are also spreading the word about project management throughout the whole organisation. I've also found working with Suzy and the rest of the CCP team a fantastic experience... it's rewarding to see the results of our persistence and hard work.



Building Better Futures  
PMI Community Coaching Program

**For More Information**  
Please email us at [ccp@pmisydney.org](mailto:ccp@pmisydney.org)

# Women in Project Management (WIPM)



On the 1st of August 2012, WIPM held its second event of the year on the topic “**Managing Cultural Teams Effectively**”.

Jemma Park, Senior Manager for Strategy and Business Operations for CISCO Asia Pacific and Japan opened up the presentation stating that everything is now global and virtual. Teams are increasingly no longer being co-located in the same place but rather virtual teams are being set up in various parts of the world to work together. The interactions, relationships and communications between team members have become more complex. CISCO utilises telecommunications (eg. video conferencing) to enhance interaction with remote teams as well as supports cross cultural work exchanges for employees to obtain better

understanding of local work environments. CISCO understands that success of multiculturalism is a joint effort by the organisation and each individual employee and ensures there are programs tailored for both.

Mark Hettler, Vice President, Active Global Support ANZ and Susan McFee, Engineering Architect for SAP also presented and supported this view. They shared their experiences in transitioning a support centre from Sydney to China and utilising Russian teams for remote service delivery. They recommended that organisations do their homework and understand the cultural environment they wish to engage. In the end, success depends on effective communication (such as listening), setting clear expectations and most importantly treating people with respect.

Finally, Vignesh Arumugam, Director of Australia and New Zealand Fulfilment and Operations for Dell presented a lighthearted presentation on intercultural differences by providing a behaviour comparison between Western and Asian cultures. This included how opinions are expressed, punctuality and individualism versus collectivism attitudes. Whilst each culture is different, understanding and respect of each is required. Employees need to be adaptable and act with integrity and this should be assessed in line with other employee competencies.

At the end of the presentations, participants enjoyed the opportunity to discuss key learnings, share their experiences and key challenges in managing multicultural teams.

WIPM would like to thank CISCO for sponsoring the event and for all the speakers for their support.

## **Volunteer to be part of WIPM in 2013!**

### **Are you wanting to collaborate with other women in the field of Project Management and willing to donate your time?**

Volunteers are sought to be part of the Women in Project Management group who are interested in delivering key objectives for this group. We are also seeking a Program Lead to take the team forward into 2013.

Interested? Come along to the BBF Volunteer Information Session and learn more or email [buildingbetterfutures@pmisdney.org](mailto:buildingbetterfutures@pmisdney.org) for more information.

# Schools Program

## **Volunteer to be part of this worthwhile initiative in 2013!**

### **Do you believe that project management is a life skill that should be passed onto current primary / high school students and teachers?**

Volunteers are sought to be part of the Schools Program who are passionate and willing to donate their time in helping bring Project Management to schools. We are also seeking a Program Lead to take the team forward.

Interested? Come along to the BBF Volunteer Information Session and learn more or email [buildingbetterfutures@pmisdney.org](mailto:buildingbetterfutures@pmisdney.org) for more information.